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#### FOR IMMEDIATE RELEASE

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Database, Web/E-commerce, Security, and Project Management and Process skills fuel a third straight quarter of gains in pay and demand for IT skills.

Meanwhile IT certifications values decline from July to October for the 23rd time in the last 25 calendar quarters.

Employers aggressively reshaping their enterprise IT capabilities as adoption of cloud computing, Big Data, analytics, and mobile platforms---among other key strategic initiatives and innovations---soars.

**NOTE:** This news release is a summary extract of content in *IT Skills Demand and Pay Trends Report* released next week by Foote Partners. This report is updated every 3 months and contains detailed compensation and demand analyses of data from the firm's *IT Skills and Certifications Pay Index*<sup>TM</sup> and *IT Skills Volatility Index*.

**Vero Beach, FL,** November 20, 2012 – Extra pay---also known as 'skills premiums'--- specifically awarded to talented IT professionals for **308 noncertified IT skills** and **268 IT certifications** critical to success in their jobs continued to follow dramatically different trend paths in the third quarter of 2012 according to the a new update of Foote Partners' *IT Skills and Certifications Pay Index*<sup>TM</sup> (ITSCPI). Since its launch in 1999, the ITSCPI has continuously tracked market values for individual IT skills and certifications at 2,405 employers and their 143,838 IT professionals in 83 U.S. and Canadian cities, with findings and detailed market analyses published every ninety days.



#### HIGHLIGHTS:

### A. IT Skills and Certifications Pay and Demand Trends – Last 3 months (JULY to OCTOBER 2012)

Average market value for **308 noncertified skills increased slightly** in the third quarter of 2012, **up 0.1% overall** for the ninth gain in the past eleven quarters and the third consecutive increase this year. Historically, pay for noncertified IT skills (i.e. those for which certifications are not attained or in many cases not available) has performed strongly with gains in 26 of the previous 32 calendar quarters going back to 2004.

Quarterly gains were mixed across eight categories last quarter, offset by losses in three categories:

- Messaging and Communications skills: +3.8% (in market value)
- Database skills: +3.7%
- Web/eCommerce: +3.4%
- Management/Methodology/Process skills: +1.5%
- Operating Systems skills: +1.2%
- Applications Development skills: -3.1%
- Systems/Networking skills: -1.7%
- SAP & Enterprise Business Applications: -1.3%

Average pay premiums for **268 IT certifications** continued their downward slide for a tenth straight quarter – and for 21 of the last 23 calendar quarters going back to 2007 – posting a **0.57% decline**. The difference this quarter are pay gains recorded in only three out of eight certifications segments (versus four segment in 2<sup>nd</sup> Quarter 2012) and three segments posting losses while two segments showed no change in average pay premiums.

- Architecture/Project Management/Process certifications: +6.3% (in market value)
- Database certifications: +1.5%
- Information Security certifications: +0.5%
- Applications Development/Programming Lang. certifications: -3.2%
- Networking & Communications certifications: -3.1%
- Systems Administration/Engineering certifications: -2.8%

No Change: Foundation level and Training certifications; Web Development certifications



#### B. IT Skills and Certifications Pay and Demand Trends – Last 6 months (APRIL to OCTOBER 2012)

Average market value for **noncertified skills increased 1.8%** in the last six months, with pay premiums for **IT certifications losing 1.9% of their value** on average in the same period.

#### Noncertified IT Skills - last 6 months:

- Database skills: +13.2% (in average market value)
- Messaging and Communications skills: +5.9%
- Management/Methodology/Process skills: +3.7%
- Web/eCommerce: +2.8%
- Systems/Networking skills: -2.1%
- Applications Development skills: -1.3%
- SAP & Enterprise Business Applications: -0.9%

No Change: Operating Systems skills

#### IT Certifications - last 6 months:

- Database certifications: +4.7% (in average market value)
- Architecture/Project Management/Process certifications: +1.1%
- Information Security certifications: +0.5%
- Foundation level and Training certifications: -13.3%
- Networking & Communications certifications: -7.4%
- Web Development certifications: -5.4%
- Applications Development/Programming Lang. certifications: -1.8%

No Change: Systems Administration/Engineering certifications



## Q3 2012 IT Skills and Certifications Pay Trend Highlights: Notable Market Value Gains

Skills and certifications that *gained 10% or more in market value* in 3 months ending October 1, 2012 vs. prior quarter (by segment). Listed in <u>descending order of gain</u>, including ties:

#### IT CERTIFICATIONS **NONCERTIFIED IT SKILLS** Applications Development certifications Networking and Communications SAP/ERP skills Applications Development skills SAS Certified Base Programmer SAP FSA certifications Java SF/Java FF - SAP SEM Juniper Networks Certified Internet SAP BSP Associate Architecture, Project Management and Database skills SAP PLM CompTIA Network Technician Apache Cassandra **Process** - SAP ITS (Network+) Apache Hive Certified in the Governance of Enterprise IT - J.D. Edwards (Oracle) Avaya Certified Solutions Specialist Project Management Professional\ Apache Hadoop EMC Storage Administrator - Expert SAP LO Certified Associate in Project Management Riak SAP Smart Forms Juniper Networks Certified Internet Oracle Application Server - SAP PS Professional Database certifications - SAP CAF Management, Process & Methodology skills Oracle DB Administrator Certified Associate - SAP ALF Systems Administration certifications Risk assessment Microsoft Certified Database Administrator - SAP EHS Citrix Certified Enterprise Engineer Security architecture and models - SAP ERP Operations (CCEE) for Virt. TOGAF (Enterprise Architecture) IT Security certifications HP/Accredited Integration Specialist Social media marketing GIAC Exploit Researcher and Advanced Systems/Networking Administration skills Red Hat Certified Engineer CRM Penetration Tester Cisco ICM HP/Accredited Solutions Expert Certified Secure Software Lifecycle Gigabit Ethernet (1 GigE/10 GigE) Citrix Certified Enterprise Administrator Messaging & Communications skills Professional Message-oriented Middleware (Wave, CompTIA Security+ Web/SOA/E-Commerce skills XMPP/Jabber, etc.) GIAC Certified Incident Handler Mobile applications development Check Point Certified Security Expert JavaScript Operating Systems skills GIAC Assessing and Auditing Wireless CGI VMware vSphere Networks SOAP JBoss Enterprise Microsoft Commerce Server (incl. 2007) **TIBCO** Python

Source: <u>IT Skills and Certifications Pay Index™ – Q3 2012 edition</u>



## Q3 2012 IT Skills Pay Trend Highlights: Notable Market Value Declines

Skills and certifications that **declined 10% or more in market value** in quarter ending October 1, 2012 vs. prior quarter. By segment, listed in **descending order of decline**, including ties:

## **NONCERTIFIED SKILLS**

#### Applications Development skills

- Business Objects
- iRise
- C#
- Visual C++
- SAS
- Eclipse
- UML (unified modeling language)
- Clarity PPM
- Ruby

#### Database certifications

- Oracle Exadata
- Redis
- Database/data management

#### Management, Process and Methodology skills

- Business performance management (software/systems)
- E-Procurement
- SEO

### SAP & Enterprise Business Applications skills

- SAP CA
- SAP CFM
- SAP NetWeaver Visual Composer
- SAP GTS
- SAP HCM
- SAP NWDS
- SAP PI
- SAP TM
- SAP NetWeaver BW
- SAP FI FSCM
- SAP Business One
- SAP MDX
- Web Dynapro
- SAP Business Workflow/Webflow
- SAP Security
- NetWeaver Portal
- SAP BW Accelerator
- SAP SM (Service Management)

#### Systems/Networking skills

- RFID/wireless sensors
- Puppet
- IPX/SPX
- Fast Ethernet
- LTE/WiMAX
- VMware Server/ESX, ESXi Server
- Wireless network management (LANs, GSM)

#### Web/E-commerce Development skills

- Microsoft Identity Integration Server (MIIS)
- Oracle Workflow
- Documentum

Source: IT Skills and Certifications Pay Index<sup>™</sup> – Q3 2012 edition



## Q3 2012 IT Certifications Pay Trend Highlights: Notable Market Value Declines

Skills and certifications that **declined 10% or more in market value** in quarter ending October 1, 2012 vs. prior quarter. By segment, listed in **descending order of decline**, including ties:

### IT CERTIFICATIONS

## Applications Development/Programming Languages certifications

- Microsoft Certified Professional Developer
- Siebel 8 Consultant Certified Expert
- Oracle WebLogic Server System Administrator OCA
- Oracle Certified Expert Siebel CRM Business Analyst
- Oracle WebLogic Server System Administrator Certified Expert
- IBM Certified Solution Developer--WebSphere (all)
- IBM Certified Solution Designer WebSphere
- Oracle SOA Infrastructure Implementation Certified Expert

#### IT Security certifications

- EC-Council Certified Hacking Forensic Investigator
- GIAC Information Security Professional
- GIAC Security Essentials
- GIAC Certified Forensics Examiner
- Red Hat Certified Security Specialist

### Networking & Communication certifications

- CWNP/Certified Wireless Network Administrator
- Cisco Certified Design Associate
- CWNP/Certified Wireless Network Trainer
- Juniper Networks Certified Internet Expert
- Cisco Certified Network Associate
- Juniper Networks Certified Internet Specialist
- CWNP/Certified Wireless Design Professional
- Cisco Data Center Storage Networking Design Specialist
- Cisco Data Center Storage Networking Support Specialist
- CWNP/Certified Wireless Analysis Professional
- CWNP/Certified Wireless Network Expert
- Brocade Certified Fabric Professional
- Cisco IP Contact Center Express Specialist
- Cisco Certified Network Professional
- EMC Technology Architect Specialist
- Brocade Certified Fabric Designer
- Cisco Certified Internetwork Professional

#### Systems Administration certifications

- IBM Certified Advanced Technical Expert Power Systems with AIX v2/v3
- IBM Certified Systems Administrator AIX 7
- IBM Certified Operator AIX Basic Ops
- HP Accredited Platform Specialist
- HP/Accredited Systems Engineer
- IBM Certified Systems Expert AIX and Linux v2 (all)
- HP Accredited Technical Professional (ATP all)

Source: <u>IT Skills and Certifications Pay Index™ – Q3 2012 edition</u>



## HIGHEST PAYING Noncertified IT Skills (ranked, all 308 skills)

These noncertified IT skills are among those earning the highest pay premiums. Shown by overall rank in descending order including ties. Surveyed July 1 through October 1, 2012.

#### **NONCERTIFIED IT SKILLS**

1.Tie Information Security skills 2. Tie Big Data analytics

Complex Event Processing/Event Correleation Predictive/Prescriptive Analytics and Modeling

SAP HANA SAP SEM

Security architecture and models TOGAF (Enterprise Architecture)

3. Tie Apache Hadoop

Gigabit Ethernet (1 GigE/10 GigE)

Infrastructure architecture

Oracle SCM Riak

Risk management

TIBCO Enterprise Message Service

Virtualization (various)

4.Tie Apache Hive

Business process management/modeling/improvement

Information risk management

IT Governance

Product lifecycle management software

Risk Assessment SAP HR-PA

5.Tie Apache Cassandra

**Business Analysis** Change Management Epic Systems applications

Hbase MapReduce Oracle BPM Oracle CRM

Oracle E-Business suite

Oracle SCM

Project management Quality management/TQM

SAP BPC SAP ESA SAP FS

SAP IS-U (Utilities) SAP Oil & Gas SAP PLM

SAP Retail SAP Solution Manager

Unified communications/messaging

Source: IT Skills and Certifications Pay Index™ – Q3 2012 edition



## HIGHEST PAYING IT Certifications (ranked, all 268 certs)

These IT certifications are among those earning the highest pay premiums. Shown by overall rank in descending order including ties. Surveyed July 1 through October 1, 2012.

### **CERTIFICATIONS**

1.Tie Certified Secure Software Lifecycle Professional Information Systems Security Architecture Professional (ISSAP-CISSP)

Open Group Master Architect

2.Tie Certified Information Security Manager PMI Program Management Professional

3.Tie Certified in Risk and Information Systems Control (CRISC)

Certified Information Systems Auditor

Certified Information Systems Security Professional

Cisco Certified Design Expert Cisco Certified Design Professional Cisco Certified Internetwork Expert

CyberSecurity Forensic Analyst

EMC Cloud Architect (EMCCA)

InfoSys Security Engineering Professional (ISSEP-CISSP)

Open Group Certified Architect

Oracle DBA Administrator Certified Master

Project Management Professional(PMP)

4.Tie Check Point Certified Master Architect

GIAC Assessing and Auditing Wireless Networks

GIAC Reverse Engineering Malware

ITIL Expert Certification

Microsoft Certified Architect

Oracle Exadata 11g Certified Implementation Specialist

PMI Risk Management Professional

Red Hat Certified Architect

Security Certified Network Architect

5.Tie Check Point Certified Security Expert (CCSE)

**GIAC Certified Forensics Analyst** 

GIAC Exploit Researcher and Advanced

PenetrationTester

GIAC Secure Software Programmer --.NET

GIAC Secure Software Programmer - Java

**GIAC Systems and Network Auditor** 

GIAC Web Application Penetration Tester

HP/Master Accredited Solutions Expert

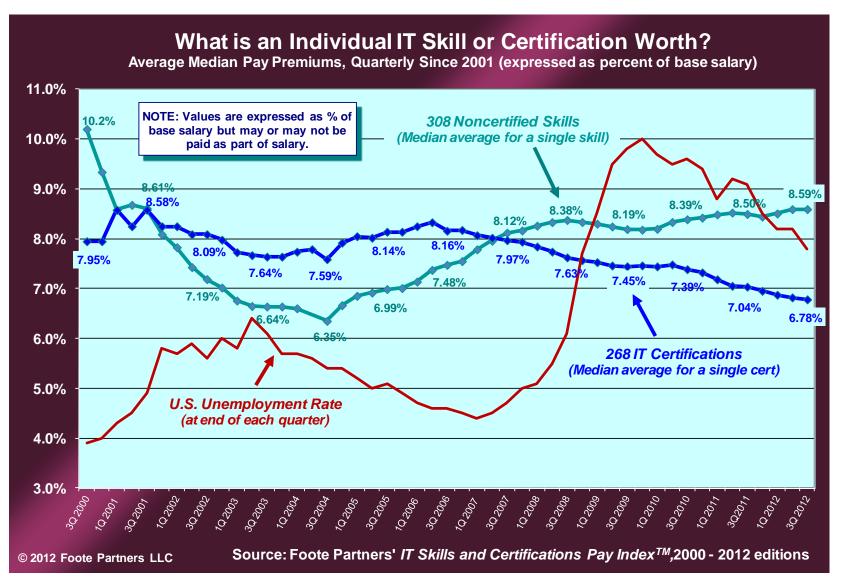
Source: IT Skills and Certifications Pay Index™ – Q3 2012 edition

HP/Master Accredited Systems Engineer IBM Certified Infrastructure Systems Architect

Oracle Certified Master, Java EE Enterprise Architect

Teradata 12 Certified Master



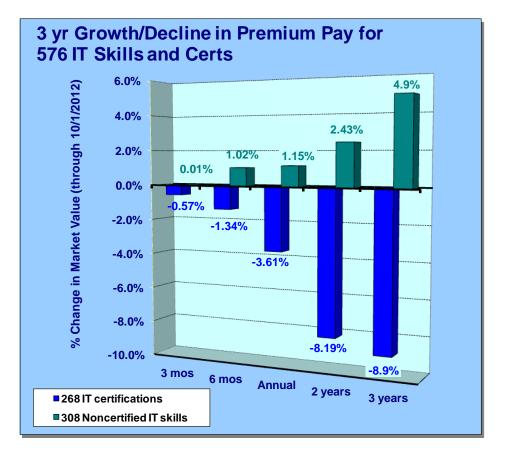


SOURCE: Foote Partners IT Skills & Certifications Pay Index™ 2000 - 2012 quarterly editions



# Pay Performance Trends, 3/12/24/24/36 months: Certified vs. Noncertified IT Skills

(43,775 IT professionals)



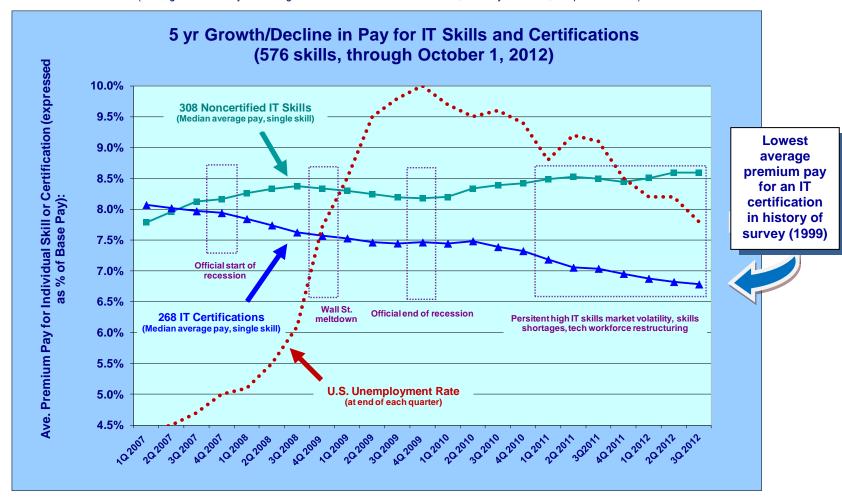
(Pay data supporting these charts is from the 2009 to 2012 quarterly editions of Foote Partners <u>IT Skills and Certifications Pay Index™</u>.)

Source: Foote Partners, *IT Skills and Certifications Pay Index*™ (3Q2009 – 3Q2012 data editions)



## Premium Pay for Noncertified IT Skills—not Certifications--Has Become the Dominant Component of Tech Skills Compensation During the Economic Recovery

(Average Median Pay for a Single Certified vs. Noncertified IT Skill, Last 4 years - 43,775 professionals)



(Pay data supporting these charts available in the 2012 <u>IT Skills and Certifications Pay Index<sup>TM</sup>.</u>)

Source: Foote Partners, *IT Skills and Certifications Pay Index*<sup>TM</sup> (1Q2007 – 3Q2012 data editions)



#### TRENDS DISCUSSION

## Overall U.S. Employment and IT Jobs

U.S. employment numbers for October 2012 released by the Department of Labor Bureau of Labor Statistics (DOL/BLS) revealed a net gain of 12,500 jobs across four jobs segments commonly associated with IT professionals. This follows September's loss of 1,700 jobs, the first monthly decline since August 2010 (25 months) that was not associated with a labor strike or similar temporary market anomaly.

11,100 new jobs were added in October in segments most commonly associated with the IT services industries: *Management and Technical Consulting Services* (+4,500 jobs) and *Computer Systems Design/Related*Services (+6,600 jobs), the 29<sup>th</sup> consecutive month of job growth in these two segments representing 291,200 new jobs in this period.

In the Information industry job category, *Telecommunications* and *Data Processing, Hosting and Related Services* segments gained a total of 1,400 jobs in October---only the second monthly gain recorded in these two segments in the past 23 consecutive quarters going back to December 2010 that was not associated with a labor strike or similar temporary market anomaly. All of these gains were attributed to the Telecommunications segment which has seen job growth in only two months so far in 2012.

"This October rebound in IT job creation is exactly what we predicted in our analysis of the September BLS jobs report, which posted the first monthly decline in IT jobs in two years," notes David Foote, Foote Partners' CEO and chief analyst. "The fact is that while overall national employment numbers were disappointing in July and August, they were spectacular for IT; actually the greatest monthly job gains in five years. But in September there was a lot of nervousness in the market place created by presidential campaign rhetoric about the end of the Bush era tax cuts in January. That, and normal end of the year fiscal planning activity as the start of the final calendar quarter [October 1<sup>st</sup>] was approaching. This caused some hesitance as companies stepped back and rechecked their budgets, hiring plans, and investments in tech skills.

The addition of 12,500 IT jobs in October is particularly notable for exceeding by almost 3,000 the average monthly IT job growth in 2012 (+9,670) and is nearly 2,000 more than that the average over the twelve months (+10,510). "So this was not just a reversal of September's dip but a big statement that demand for IT professionals is unquestionable," concludes Foote. "This is a strong and sustained trend that is impervious to the occasional market hiccup."



### Foote Partners News Release – November 20, 2012

"There is absolutely no structural weakness in the technology labor market that might account for monthly job losses like we saw in September. If there was structural upheaval taking place you would see it playing out slowly over many months, not in one sudden market speed bump. The fact is that companies are actively searching for talent and hiring for the future, though with considerable selectivity. They are making investments in new people, not simply filling gaps at the project level. They're building for the future, putting a premium on versatility and multi-dimensionally skilled individuals who can grow and develop within the company culture.

"Keep in mind that the tech industry has been exceptionally volatile at the skills supply and demand level for some time, which we track closely in our <u>IT Skills and Certifications Pay Index</u>. However at the jobs level the truth is that the many of the IT job segments in the government jobs reports, in particular those in IT services, have been on sustained growth runs.

Notes Foote, "The fact is that in recent months there have been other continuing signs of growing economic strength, including a jump in consumer confidence, the strongest auto sales in four years, and a stabilization of housing prices and higher housing starts. IT is helping to deliver and support everything in business; smart investments in technology and especially in the people who can deliver tech-infused business solutions continue to be key success factors. This has made a wide variety of IT professionals very hot commodities. The popularity of cloud computing, mobile platforms, business analytics and big data, applications development and information security concerns is driving a lot of hiring and investments in skills. So too are aggressive efforts to innovate new products and services.

"Pay and demand for *database skills* has been strong in both the second and third quarters of 2012, as have *management, methodology and process skills* and a selected *middleware components* and *messaging/communications skills*. In this past quarter we saw a surge in demand for a number of *web/e-commerce development* and *mobile applications development skills*, perhaps a sign of the approaching holiday sales season which has relied more heavily than ever on online purchasing behaviors in recent years.

"Weaknesses over the past two quarters can be found in pay for *systems and networking skills* both certified and noncertified, and in a variety of *applications development tools and programming languages* which are not tied to high demand solutions or popular initiatives (see tables on pages 5 and 6). Also, our 3<sup>rd</sup> quarter data displayed a weakening in demand and pay premiums for *SAP skills*," notes Foote. "It's the third time in the past twelve months that SAP skills have posted an overall quarterly decline in market value after a long run of mostly quarterly gains stretching back several years. This is typically a sign that skills supply is catching up with demand, not an indication of unpopularity with SAP products which are reported to number 100,600 installations in more than 41,000 companies in over 120 countries. A lot of IT professionals have directed their



### Foote Partners News Release – November 20, 2012

job paths and careers toward this vendor which, historically, has been a successful strategy employed by workers to assure a certain degree of longevity in their profession. You can say the same for Cisco, Microsoft, Oracle and a variety of other vendors over the past several decades. But it's still a competitive world and you've got to bring more to the table in experience and skills than a simple proficiency in these vendors' products. That of course is one of the reasons why pay and demand for vendor certifications have been on an overall decline for so many years. It's not about possessing skills but what you can do with them in building solutions attractive to the business that counts most in an employer's eyes.

"Companies continue to aggressively pursue workers with multiple talents-- a mix of technology, business, and people skills that many who are not working simply do not have. Or a unique combination of pure tech skills: for example, cloud administrators who are adept at automating the configuration and operations in a cloud environment by combining a variety of different skill sets around systems administration, virtualization, storage and network administration. It's not about just running a server. Or cloud developers who have mastered new sets of APIs, new frameworks, and non-relational databases like NoSQL to develop elastic and scalable apps in the cloud.

"What many people don't understand is that the byproducts of a lot of these new initiatives like cloud computing is the forging better relationships between technology workers and their customers. Ultimately IT human resources are being freed up for other purposes. For instance by offloading services to the cloud, you increase the amount of budget available for new projects and initiatives, which are the things that truly lead to new business revenues," insists Foote.

## **IT Skills and Certifications Pay**

IT Skills and Certifications Pay Index<sup>™</sup> (data through October 1, 2012)

## IT Skills & Certifications Pay Trends Charts

## 2012 IT Skills and Certifications Pay Index™ – 3rd Quarter 2012 edition

(Data collected through October 1, 2012)

- IT Certifications (page 16
- Noncertified IT skills (page 20)

## **IT Skills and Certifications Pay**

IT Skills and Certifications Pay Index<sup>™</sup> (data through October 1, 2012)

## How to interpret gains and losses in IT skills and certifications pay premiums

Quarterly gains and losses in premium pay reflect a widening or narrowing, respectively, in the gap between supply and demand for skills and certifications. This may occur for any number of reasons. For example, a quarterly decline in pay for a skill may signal that the market supply of talent for that skill is catching up to demand—not necessarily that demand is starting to wane. IT professionals are often attracted to a skill or certification if they perceive that it has rising value in the marketplace and therefore can help them to achieve higher pay, greater job security, a promotion, or more flexibility in their career choices. As they pursue greater competency in that skill or as more workers attain certification, supply increases and market pricing(which is elastic to the laws of supply and demand) will be driven downward unless demand is rising at the same proportional rate. Conversely, if demand rises and supply is not increasing to match that level of demand, pay premiums for specific skills and certifications will increase.

Therefore when interpreting gains and losses in market pay it is important to consider all factors that could be driving supply and demand and market perception. Those factors range from:

- aggressive marketing of certifications by vendors;
- changes in certification programs (e.g. certification extensions or retirement);
- new technology and evolution/maturation of current technologies;
- technology adoption rate;
- product integration strategies,
- economic conditions;
- employment opportunities;
- mergers/acquisitions;
- budget cycles and the timing of skills and talent acquisition by employers;
- changes in labor sourcing plans pursuant to company strategies.

## 268 IT Certifications Surveyed (NEW THIS QUARTER IN RED)

## **IT Skills and Certifications Pay**

## Skills and Certifications Pay Index<sup>™</sup> (data through October 1, 2012)

- Avaya Certified Implementation Specialist
- Avaya Certified Professional Design Specialist
- Avaya Certified Solution Specialist
- Brocade Certified Network Engineer
- Brocade Certified Network Professional
- Brocade Certified Fabric Designer
- Brocade Certified Fabric Professional
- Certified Associate in Project Management)
- Certified Computing Professional (CCP-ISC2)
- Certified Database Design Specialist
- Certified in the Governance of Enterprise IT (CGEIT)
- Certified in Risk and Information Systems Control (CRISC)
- Certified Information Security Manager (CISM)
- Certified Information Systems Auditor (CISA)
- Certified Information Systems Security Professional (CISSP)
- Certified Protection Professional
- Certified Secure Software Lifecycle Professional (CSSLP)
- Check Point Certified Master Architect (CCMA)
- Check Point Certified Security Administrator (CCSA)
- Check Point Certified Security Expert (CCSE)
- Cisco Advanced Wireless LAN Design Specialist
- Cisco Advanced Wireless LAN Field Specialist
- Cisco ASA Specialist
- Cisco Certified Design Associate (CCDA)
- Cisco Certified Design Expert (CCDE)
- Cisco Certified Design Professional (CCDP)
- Cisco Certified Entry Network Technician (CCENT)
- Cisco Certified Internetwork Expert (CCIE)
- Cisco Certified Internetwork Professional (CCIP)
- Cisco Certified Network Associate (CCNA)
- Cisco Certified Network Associate Security
- Cisco Certified Network Professional Wireless (CCNP Wireless)
- Cisco Certified Network Associate Wireless (CCNP Wireless)
- Cisco Certified Network Professional (CCNP)
- Cisco Certified Network Professional Security

- Cisco Certified Network Professional Voice
- Cisco Certified Systems Instructor (CCSI)
- Cisco Data Center Networking Infrastructure Design Specialist
- Cisco Data Center Networking Infrastructure Support Specialist
- Cisco Data Center Storage Networking Design Specialist
- Cisco Data Center Unified Computing Design Specialist
- Cisco Data Center Unified Computing Support Specialist
- Cisco Data Center Storage Networking Support Specialist
- Cisco Firewall Security Specialist
- Cisco IP Communications Express Specialist
- Cisco IP Contact Center Express Specialist (CPCC)
- Cisco IP Telephony Design Specialist
- Cisco IP Telephony Support Specialist
- Cisco IPS (Intrusion Prevention System) Specialist
- Cisco Network Admission Control Specialist
- Cisco Rich Media Communications Specialist
- Cisco Unity Design Specialist
- Cisco Unity Support Specialist
- Cisco VPN Specialist
- Cisco VPN Security Specialist
- Citrix Certified Advanced Administrator (CCAA)
- Citrix Certified Administrator (CCA)
- Citrix Certified Enterprise Administrator (CCEA)
- Citrix Certified Enterprise Engineer (CCEE) for Virtualization
- Citrix Certified Integration Architect
- CIW Associate
- CIW Certified Database Design Specialist
- CIW Network Technology Associate
- CIW Web Design Professional
- CIW Web Development Professional
- CIW Web Foundations Associate
- CompTIA Advanced Security Practitioner (CASP)
- CompTIA Certified Technical Trainer (CTT+)
- CompTIA Convergence+
- CompTIA/Linux Administrator (Linux+)
- CompTIA/Network Technician (Network+)

- CompTIA Project+
- CompTIA Security+
- CompTIA Server+
- CompTIA Storage+
- Convergence Technologies Professional (CTP)
- CWNP Certified Wireless Analysis Professional (CWAP)
- CWNP/Certified Wireless Design Professional
- CWNP Certified Wireless Network Administrator (CWNA)
- CWNP Certified Wireless Network Expert (CWNE)
- CWNP Certified Wireless Network Trainer (CWNT)
- CWNP Certified Wireless Security Professional (CWSP)
- CWTS/Certified Wireless Technology Specialist (CWTS)
- CyberSecurity Forensic Analyst
- EC-Council Certified Ethical Hacker (CEH)
- EC-Council Certified Hacking Forensics Investigator (CHFI)
- EC-Council Certified Secure Programmer (ECSP)
- EC-Council Certified Security Analyst
- EC-Council Licensed Penetration Tester (LPT)
- EC-Council Network Security Administrator (ENSA)
- EC-Council Certified VolP Professional (ECVP)
- EMC Cloud Architect (EMCCA)
- EMC Implementation Engineer Specialist
- EMC Implementation Engineer Expert
- EMC Platform Engineer Specialist
- EMC Storage Administrator Backup Recovery
- EMC Storage Administrator Expert
- EMC Storage Administrator Specialist
- EMC System Administrator Specialist
- EMC Technology Architect Expert
- EMC Technology Architect Specialist
- HP/Accredited Integration Specialist (AIS)
- HP Accredited Platform Specialist (APS)
- HP/Accredited Systems Engineer (ASE)
- HP Accredited Technical Professional (ATP all)
- HP/Accredited Solutions Expert (ASE all)
  - HP/Master Accredited Solutions Expert (MASE -

- HP/Certified Systems Administrator
- HP/Certified Systems Engineer
- HP/Master Accredited Systems Engineer (Master ASE)
- IBM Certified Advanced Security Professional
- IBM Advanced Systems Administrator (all)
- IBM Certified Database Administrator
- BM Certified Advanced Database Administrator
- IBM Certified Developer Cognos
- IBM Certified Solution Expert Cognos
- IBM Certified Specialist Cognos
- IBM Certified Systems Expert AIX and Linux v2
  (all)
- IBM Certified Advanced Application Developer (all)
- IBM Certified Applications Developer (all)
- IBM Certified Administrator for SOA Solutions:
  WebSphere Process Server
- IBM Certified Advanced Technical Expert Power Systems with AIX v2/v3
- IBM Certified Infrastructure Systems Architect
- IBM Certified SOA Solution Designer
- IBM Certified Solutions Developer: WebSphere

  (a)
- IBM Certified Operator AIX Basic Ops
- IBM Certified Solution Designer WebSphere
- IBM Certified Specialist System z
- IBM Certified Specialist Storage
- IBM Certified Systems Administrator
- IBM Certified Systems Administrator AIX 7
- IBM Certified Systems Administrator IBM i 6.1
- IBM Certified Systems Administrator WebSphere
- IBM Certified Advanced Technical Expert Power Systems with AIX v2
- InfoSys Security Architecture Professional (ISSAP/CISSP)
- InfoSys Security Engineering Professional (ISSEP/CISSP)
- InfoSys Security Management Professional (ISSMP/CISSP)
   ITIL Practitioner Certificate in IT Service
- ManagementITIL Service Manager Certification
- Juniper Networks Certified Internet Associate

## IT Skills and Certifications Pay

## IT Skills and Certifications Pay Index<sup>TM</sup> (data through October 1, 2012)

- Juniper Networks Certified Internet Specialist
- Juniper Networks Certified Internet Professional
- Juniper Networks Certified Internet Expert
- Linux Professional Institute certification (LPIC-Level 2)
- Linux Professional Institute certification (LPIC-Level 3)
- Microsoft Certified Applications Developer (MCAD)
- Microsoft Certified Architect
- Microsoft Certified Database Administrator (MCDBA)
- Microsoft Certified Desktop Support Technician (MCDST)
- Microsoft Certified IT Professional (MCITP/all)
- Microsoft Certified Master/Solutions Master(all)
- Microsoft Certified Professional Developer (all)
- Microsoft Certified Professional (MCP)
- Microsoft Certified Solution Developer (MCSD)
- Microsoft Certified Systems Administrator (MCSA)
- Microsoft Certified Systems Engineer (MCSE)
- Microsoft Certified Technology Specialist (all)
- Microsoft Certified Trainer (MCT)
- Microsoft MCSA: Messaging (MCSA: Messaging)
- Microsoft MCSA: Security (MCSA: Security)
- Microsoft MCSE: Messaging (MCSE: Messaging)
- Microsoft MCSE: Security (MCSE: Security)
- Microsoft Office Specialist
- Nortel Certified Architect
- Nortel Networks Certified Design Expert (NCDE)
- Master CIW Administrator
- Master CIW Designer
- Master CIW Enterprise Developer
- Master CIW Web Site Manager
- Nortel Networks Certified Design Expert (NCDE)
- Nortel Networks Certified Design Specialist
- Nortel Networks Certified Support Expert (NCSE)
- Nortel Networks Certified Support Specialist
- Nortel Networks Support Expert (NCSE)
- Novell Certified Instructor

- Novell Certified Linux Engineer (Novell CLE)
- Novell Certified Linux Professional (Novell CLP)
- Novell/Certified Directory Engineer (NCDE)
- Novell/Certified Internet Professional (CIP)
- Novell/Certified Novell Administrator (CNA)
- Novell/Certified Novell Engineer (CNE)
- Novell Identity Manager Administrator
- Open Group Certified Architect
- Open Group Master Architect
- Oracle Certified Associate, Java SE Programmer
- Oracle Certified Expert, Java Platform EE Developer
- Oracle Certified Expert MySQL 5.1 Cluster Database Administrator
- Oracle Certified Expert. Oracle Solaris 10 Network Administrator for Solaris
- Oracle Certified Expert. Oracle Solaris 10 Systems Administrator for Solaris
- Oracle Certified Expert Siebel CRM Business
- Oracle Certified Master, Java SE Developer
- Oracle Certified Master, Java EE Enterprise
- Oracle Certified Professional Application Server 10g Administrator
- Oracle Certified Professional, E-Business Suite
- Oracle Exadata 11g Certified Implementation Specialist
- Oracle Certified Professional, Oracle Solaris 10 Systems Administrator for Solaris
- Oracle Certified Professional Advanced PL/SQL
- Oracle PL/SQL Developer Certified Associate
- Oracle Certified Professional Java SE Programmer
- Oracle Certified Programmer, Java EE Web Services Developer (Sun SCJDWS)
- Oracle Certified Professional, Java EE Web Component Developer
- Oracle Certified Professional, MySQL 5 Developer
- Oracle Certified Professional MySQL 5.0 Database
- Oracle DBA Certified Associate (OCA)
- Oracle DBA Certified Master (OCM)
- Oracle DBA Certified Professional
- Oracle Forms Developer Certified Professional

- Oracle SOA Infrastructure Implementation Certified Expert
- Oracle WebLogic Server System Administrator Certified Expert
- PMI Program Management Professional (PgMP)

Red Hat Certified Datacenter Specialist (RHCDS)

- PMI Project Management Professional (PMP)
- PMI Risk Management Professional (PMI-RMP)
- Red Hat Certified Architect (RHCA)
- Red Hat Certified Engineer (RHCE)
- Red Hat Certified Security Specialist (RHCSS)
- Red Hat Certified Technician (RHCT)
- RSA Certified Administrator (RSA/CA)
- RSA Certified Systems Engineer (RSA/CSE)
- SANS/GIAC Assessing and Auditing Wireless Networks
- SANS/GIAC Auditing Wireless Networks (GAWN)
- SANS/GIAC Exploit Researcher and Advanced Penetration Tester
- SANS/GIAC Certified Firewall Analyst (GCFW)
- SANS/GIAC Certified Forensic Analyst (GCFA)
- SANS/GIAC Certified Forensics Examiner
- SANS/GIAC Certified Incident Handler (GCIH)
- SANS/GIAC Information Security Fundamentals
- SANS/GIAC Certified Intrusion Analyst (GCIA)
- SANS/GIAC Certified ISO-27000 Specialist (was
- SANS/GIAC Legal Issues in Information Technology and Security (GLEG)
- SANS/GIAC Certified Penetration Tester (GPEN)
- SANS/GIAC Certified Project Manager (GCPM)
- SANS/GIAC Certified Security Essentials (GSEC)
- SANS/GIAC Certified Unix Security Admin (GCUA)
- SANS/GIAC Certified Windows Security Admin (GCNT)
- SANS/GIAC Enterprise Defender
- SANS/GIAC Information Security Professional
- SANS/GIAC Reverse Engineering Malware
- SANS/GIAC Secure Software Programmer -- .NET
- SANS/GIAC Secure Software Programmer—Java

- SANS/GIAC Security Essentials
- SANS/GIAC/Security Leadership (GSLC)
- SANS/GIAC Systems and Network Auditor (GSNA)
- SANS/GIAC Web Application Penetration Tester (GWAPT)
- SAS Certified Advanced Programmer
- SAS Certified Base Programmer
- Security Certified Network Architect (SCNA)
- Security Certified Network Specialist (SCNS)
- Siebel 8 Consultant Certified Expert
- SNIA Certified Storage Architect
- SNIA Certified Storage Networking Expert
- SNIA Certified Storage Professional
- SNIA Certified Systems Engineer Sniffer Certified Expert
- Sun Certifications (SEE ORACLE)
- Systems Security Certified Professional (SSCP)
- Teradata 12 Certified Associate
- Teradata 12 Certified Database Administrator
- Teradata 12 Certified Enterprise Architect
- **Teradata Certified Master**
- Teradata Certified Professional
- Teradata 12 Certified Solutions Developer
- Teradata 12 Certified Technical Specialist
- Advanced Teradata Certified Professional
- TIBCO Certified Professional
- TIBCO Certified SOA Architect
- VMware Certified Advanced Professional
- VMware Certified Design Expert (VCDX) VMware Certified Professional (VCP)

## **IT Skills and Certifications Pay**

IT Skills and Certifications Pay Index<sup>™</sup> (data through October 1, 2012)

## 2-YEAR IT CERTIFICATIONS PAY TRENDS

(Data collected 10/1/2012 – 43,775 participants)

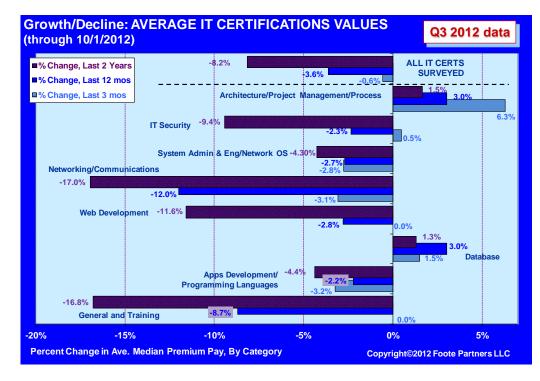
## 3/12/24 MONTH IT CERTIFICATIONS PAY TRENDS BY CATEGORY

(% Change in Average Median Pay for a Single IT Certification)

(Data collected 10/1/2012 – 43,775 participants)

SOURCE: Foote Partners IT Skills & Certifications Pay Index<sup>TM</sup>, 3<sup>rd</sup> Quarter 2012 data edition

		Change in Average Premium Pay by Category			
IT CERTIFICATIONS CATEGORIES	# of certs surveyed	% Change 3 mos	% Change 6 mos	% Change ANNUAL	% Change 2 yrs
Foundation level and Training	5	0.0%	-13.3%	-13.3%	-31.6%
Apps Development/Prog. Languages	34	-3.2%	-1.8%	-2.2%	-4.4%
Database	19	1.5%	4.7%	3.0%	1.3%
Web Development	11	0.0%	-5.4%	-2.8%	-11.6%
Networking & Communications	71	-3.1%	-7.4%	-12.0%	-17.0%
System Administration/Engineering	53	-2.8%	0.0%	-2.7%	-4.3%
Information Security	63	0.5%	0.5%	-2.3%	-9.4%
Architecture/Project Management/Process	12	6.3%	1.1%	3.0%	1.6%
ALL CERTIFICATIONS SURVEYED	268	-0.57%	-1.34%	-3.61%	-8.19%



(Pay data supporting these charts is from the IT Skills and Certifications Pay Index™.)



## 308 Noncertified IT Skills Surveyed (NEW THIS QUARTER IN RED)

## **IT Skills and Certifications Pay**

IT Skills and Certifications Pay Index<sup>™</sup> (data through October 1, 2012)

Applications Development Tools	
& Platforms	

Adobe Flex Apache Hadoop Business Objects

C
C#
C++/CLI
Clarity PPM
Cobol
Cognos
Delphi
Drupal
Eclipse

Epic Systems applications

F#

Groovy/Grails
Hibernate
iRise

Java/J2SE,ME,J2EE MapReduce

MATLAB NetWeaver

Oracle Applications Developer

Framework PL/SQL Powerbuilder

Progress 4GL/Development tools RAD/Extreme Programming/

Agile Programming

Ruby Ruby on Rails SAS

SQL Windows

Tcl Tomcat Transact-SQL

UML (unified modeling language)

Visual Basic 6.0 Visual C++ Visual J++ WebSphereMQ

## SAP & Enterprise Bus. Apps.

ABAP (all modules)
Baan
J.D. Edwards
Lawson
Microsoft Dynamics

Microsoft Dynamics
Accelerated SAP (ASAP)

NetWeaver NetWeaver BI (SAP BW) NetWeaver Portals (SAP EP)

NetWeaver PI Oracle E-Business suite

Peoplesoft Oracle BPM Oracle CRM Oracle SCM SAP AFS SAP ALE SAP APO SAP Banking

SAP Basis Components SAP BI Accelerator SAP BODI

SAP BODS SAP BOXI SAP BPC SAP BSP

SAP Business One

SAP Business Workflow/Webflow

SAP CA SAP CAF SAP CCM SAP CE SAP CFM SAP CO

SAP CO SAP CO-PA SAP CRM

SAP Crystal Reports SAP CS SAPEBP SAP EC SAP EDI SAP EHS SAP EPM

SAP ERP

## SAP/Enterprise Bus. Apps, cont'd.

SAP ESA SAP FI – FSCM

SAP FI - Travel Management

SAP FI

SAP FS (Insurance) SAP GRC SAP GTS

SAP HANA (In-Memory Appliance)

SAP HCM (SAP HR) SAP HCM ESS/MSS SAP HR-PA SAP IM

SAP IS-U (Utilities) SAP ITS SAP KW SAP LES SAP LO

SAP Manufacturing SAP MDM SAP MDX

SAP MI SAP MM SAP MRO

SAP Netweaver Applications Server SAP NetWeaver Visual Composer

SAP NWDS SAP Oil & Gas SAP PLM SAP PM SAP PP SAP PS SAP PSCD

SAP Public Sector Management

SAP PY (Payroll) SAP QM SAP Retail SAP RF/Auto-ID SAP SAM SAP SCM SAP SD

## SAP/Enterprise Bus. Apps, cont'd.

SAP SD - GTS SAP Security SAP SEM SAP SM SAP Smart Forms SAP Solution Manager

SAP SRM SAP TM

SAP Web Application Server

SAP WEBI SAP WM SAP WM – EWM SAP xMII SAP Xcelsius Siebel Web Dynapro

## **Networking/Systems**

10Base-T Switching

APPC ATM

Business continuity and disaster recovery planning

Cisco UCCE/IPPC
Cisco ICM
Citrix XenApp
Citrix XenServer
DHCP
EIGRP
Ethernet
Ethernet Switching
Gigabit Ethernet
HTTP

Infrastructure architecture

Intrusion prevention/detection systems IPX/SPX
LAN
LTE/WiMAX
Microsoft Hyper-V
Microsoft NT Server

#### Networking/Systems, cont'd.

Microsoft Virtual Server

Multiprotocol Label Switching

Network access control/Identity mgt sys.

NAS/Network Attached Storage Network security management

Network security management Novell Netware

Puppet RFID

Routing (e.g. OSPF)

SAN/Storage Area Networks Security skills (project-based)

SIP SMTP SNA

Storage administration

TCP/IP Tivoli vCloud VoIP/IP t

VoIP/IP telephony Virtualization VMware Server VPN/OpenVPN WAN/3G/4G services

WAP WiMAX

Wireless Network Mgmnt Wireline Networking/ Telecomm.

WML

## Messaging & Communications

Lotus Notes/Domino

Message-oriented Middleware (Wave,

XMPP/Jabber, etc.) Microsoft Exchange Novell Groupwise

Outlook/cc:mail/various clients
Oracle Communications Messaging
Exchange (was Sun JMS)
TIBCO Enterprise Message Service
Unified Communications/Messaging

## 308 Noncertified IT Skills Surveyed

(NEW THIS QUARTER IN RED)

## IT Skills and Certifications Pay

IT Skills and Certifications Pay Index<sup>™</sup> (data through October 1, 2012)

### **Web/e-Commerce Development**

Active Server Pages

ActiveX AJAX

Apache HTTP web server

Apache Solr

ĊGI

Cold Fusion MX

CSS (Cascading Style Sheets)

Documentum

Google App Engine

HTMI 5

Microsoft Internet Information Server

Microsoft Internet Security and Acceleration Server (ISA)

JavaServer Pages

JavaBeans/EJB 3.0

JavaFX

JBoss Enterprise

Joomla!

iQuerv

**JSON** 

Microsoft BizTalk Server

Microsoft Commerce Server

Microsoft Sharepoint Server

Microsoft Silverlight

Microsoft Internet Information

Services (IIS)

Microsoft Identity Lifecycle Manager

(Integration) Server

Microsoft .NET

Mobile applications development

**Oracle Fusion** 

Oracle (BEA) WebLogic

Oracle Workflow

Perl

PHP (all)

Python

Scripting languages (VBScript, Java

Script, Jscript)

SOAP

Social Media/Networks

Spring Framework

### Web/e-Commerce Development cont'd.

TIBCO

Visual Interdev

VoiceXML

Web collaboration appliances

WebSphere

Wikis WSDL

XAML XHTML

XML (all variants)

#### Management, Methodology and Process

Big Data analytics

Business process management/modeling/

improvement

Business Analysis

Business intelligence

Change management Collaboration software

Complex Event Processing/Event

Correlation

Business performance

management (software/systems)

Cryptography (encryption, VPN,

SSL/TLS. Hybrids) E-Procurement

ERP

Information risk management

IT Governance ITIL V3

Microsoft Visio

Predictive Analytics and Modeling Product lifecycle management

software

Project management

Quality management/TQM

Quantitative Analysis

Requirements

Engineering/Analysis

Risk assessment

Risk management

Security architecture and models

Six Sigma (incl. Lean)

Social media marketing

SFO

TOGAF (Enterprise Architecture)

#### Database

Apache Cassandra

Apache Hive

Apache CouchDB Database management

DB2

dbase/xbase

ETL (Extract. transform, load)

Hbase

Informatica

Java Database Connectivity

Master data management

Microsoft Access

Microsoft Exchange Server

Microsoft SQL Server

MongoDB MvSQL

NoSQL

Oracle DB

Oracle Exadata Oracle Application Server

Oracle Business Intelligence Enterprise Edition Plus

Progress/ODBMS

Redis Riak

Sybase Adaptive Server

Visual SQI

#### **Operating Systems**

AIX

Mac OS / OS X

HP-UX

Linux

Mobile operating systems (Apple, Microsoft,

Android, etc.)

Red Hat Enterprise Linux

Solaris

Unix (all)

VMware vSphere

Windows XP/Vista

Windows NT

Windows Server 2008/2003

## **IT Skills and Certifications Pay**

IT Skills and Certifications Pay Index<sup>™</sup> (data through October 1, 2012)

## 2-YEAR NONCERTIFIED IT SKILLS PAY TRENDS

(Data collected 10/1/2012 – 43,775 participants)

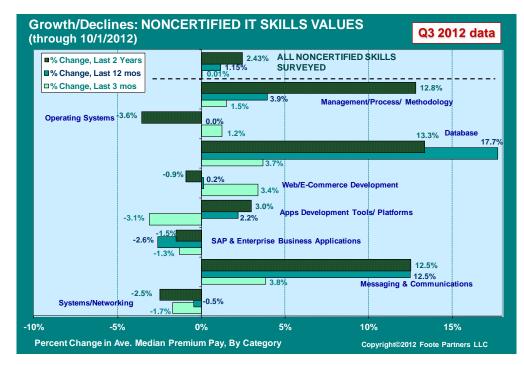
## 3/12/24 MONTH NONCERTIFIED IT SKILLS PAY TRENDS BY CATEGORY

(% Change in Average Median Pay for a Single IT Certification)

(Data collected 10/1/2012 – 43,775 participants)

SOURCE: Foote Partners IT Skills & Certifications Pay Index<sup>TM</sup>, 3rd Quarter 2012 data edition

		Change in Average Premium Pay by Category			
NONCERTIFIED IT SKILLS CATEGORIES	# of skills surveyed	% Change 3 mos	% Change 6 mos	% Change ANNUAL	% Change 2 yrs
Systems/Networking	48	-1.7%	-2.1%	-0.5%	-2.5%
Messaging and Communications	8	3.8%	5.9%	12.5%	12.5%
SAP & Enterprise Business Applications	98	-1.3%	-0.9%	-2.6%	-1.5%
Apps Development Tools & Platforms	38	-3.1%	-1.3%	2.2%	3.0%
Web/e-Commerce Development	49	3.4%	2.8%	0.2%	-0.9%
Database	26	3.7%	13.2%	17.7%	13.3%
Operating Systems	12	1.2%	0.0%	0.0%	-3.6%
Management/Methodology/Process	29	1.5%	3.7%	3.9%	12.8%
ALL NONCERTIFIED SKILLS SURVEYED	308	0.01%	1.02%	1.15%	2.43%



(Pay data supporting these charts is from the <u>IT Skills and Certifications Pay Index™</u>.)





#### ABOUT THIS RESEARCH

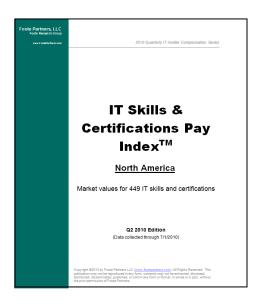
Foote Partners' primary research survey for tracking IT skills and certifications pay and supply/demand volatility is the industry-leading *IT Skills and Certifications Pay Index*<sup>TM</sup> (ITSCPI), first published in 1999 and updated every three months since. 143,838 IT professionals in the 83 U.S. and Canada cities (2,405 employers) are reported for IT salaries and skills pay earned for 161 positions and 576certified and noncertified technical and business skills. Verified and validated pay data for 43,775 IT workers has been included in the 3rd Quarter 2012 ITSCPI data edition, compiled from data collected through October 1, 2012.

Demographics of the participating organizations for our latest update are as follows, measured most appropriately for the type of business, by revenues, assets, total premiums and operating budgets:

- 18% of participating organizations have \$3 billion+ in sales/\$15+ billion in total assets
- 28% of participating organizations earn more than \$1 billion in annual revenues or more than \$3 billion in total assets
- 46% of participating organizations have \$500+ million in sales/\$1+ billion in total assets/\$500+ million in premiums/\$500+ million operating budget (government, educational, not-for-profit)
- 54% of participating organizations fall in the SMB (small-to-medium sized business) segment, generally defined as organization under \$500 million in sales.
- [Public sector] 5% have operating budgets of \$500 million or more, [nonprofit/educational sectors] 4% with operating budgets \$100 million to less than \$500 million



## 2012 IT Skills and Certifications Pay Index™



- 322 pages (Q3 2012 data edition)
- Pay premiums for 567 certified and noncertified IT skills
  - Three data points for each position: 10<sup>th</sup>, 50<sup>th</sup>, 90<sup>th</sup> percentile
- Verified and validated IT skills pay survey data from 34,350
   IT professionals
- Current data collected through April 2012 (updated quarterly)
- Certifications Guide containing basic information about surveyed IT certifications (pre-requisites; costs; test content; lab requirements, etc.)

**Pricing:** \$3,500 single edition. \$13,750 annual subscription.

### **Definition of IT skills premium pay**

- Pay that IT workers receive for possessing high-value IT and business skills used on the job
- Given in the form of a bonus, or embedded in base salary to adjust for the presence of a dominant vendor or technology central to job performance (examples: Cisco Network Engineer, Python Software Engineer, Redhat Linux Systems Administrator, or SAP Developer.)
- Often used to adjust either base pay or total pay in situations where job title does not match actual on-the-job duties and responsibilities, and changing the job title is not an attractive option
- May be used as a reward, recruiting inducement, retention tool, or as a guide for creating consulting rate cards

#### TO OBTAIN A COPY OF THE LATEST IT SKILLS AND CERTIFICATIONS PAY INDEX™

Please visit the Foote Partners web site: <a href="http://www.footepartners.com/itcompensation.html">http://www.footepartners.com/itcompensation.html</a>



#### **ABOUT FOOTE PARTNERS**

Foote Partners, LLC is a Vero Beach, FL based IT analyst firm and independent benchmark research organization focusing on the human capital aspects and execution (i.e. 'user' versus 'vendor) side of managing technology and IT value creation. A thought leader and trusted advisor to more than 2,300 employers on six continents who have purchased our products and services, the firm provides pragmatic and forward-thinking benchmark research and advice about the modern business/IT hybrid environment in which most organizations are operating their businesses.

Our products are deeply grounded in specialized proprietary benchmark research, surveys, and empirical intelligence collected from 2,405 North American employers with whom we have long term research partnerships for the purpose of gathering unique market intelligence and valuable decision support research for our customers.

Founded in 1997 and comprised of former Gartner and META Group industry analysts, McKinsey & Company, Mercer and Towers/Watson senior consultants, and former corporate HR, IT, and business executives, the firm's research division publishes 160 quarterly-updated decision support benchmark research products that help employers benchmark their IT compensation, solve difficult information technology management and workforce problems, and strengthen their ability to execute complex solutions to increasing revenues, improving profitability, and building customer satisfaction.

Foote Partners IT compensation survey findings and analyses are featured regularly in more than one hundred HR, IT and business periodicals and media sources around the globe, including *Bloomberg BusinessWeek, Forbes, Fortune, Wall Street Journal, New York Times, CIO Magazine, ComputerWorld, Network World,* WorldatWork's *Journal* and *Workspan Magazine*; and in appearances on network and cable television, National Public Radio, and countless podcasts and webcasts.

#### **Headquarters:**

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## **Foote Partners 2012 IT Compensation Survey Product Map**

